



Island Flex Debit Card



The Smart Way to Pay for the Things You Need!

New *Island Flex* debit cards were sent out in late August to current plan participants. The new cards are from MasterCard and not VISA. One card was sent to participants of the Medical account. If you require another card (which is at no cost) for your spouse or dependent, please go to <https://nbsbenefits.com/ordernew-cards/>. You may also call National Benefit Services at 1-800-274-0503 or the plan administrator at 808-596-7006 (Neighbor Island toll free number 1-877-550-5552).

Using your own *Island Flex* debit card makes using your flex dollars for medical expenses easier than ever. As long as the merchant or service provider accepts MasterCard credit cards, there's no need to pay cash up front and then wait for reimbursement.

Here's how it works...

1. You will receive your *Island Flex* debit card in the mail that may be used to pay for eligible medical expenses.
2. Your debit card will be loaded with the entire annual contribution amount at the beginning of the plan year for you to start spending.
3. Use your card at doctor offices, hospitals, dentist offices, optical centers, pharmacies and other health care providers.

Sample of approved stores



*****Although you won't be required to submit receipts to National Benefit Services (NBS) for purchases at approved stores you are required to keep all receipts for purchases.**